

**SRCHC BOARD OF DIRECTORS' MEETING
MINUTES
October 16, 2025**

Present: P. Berger, M. Cheng, A. Hamidian, E. Hill, R. Ho (Chair), R. John, N. Hariharan, S. Pivko, J. Fetros, B. Bereket, E. Speicher, A. Simard
Staff: S. Wiens, K. Bataa (recorder), S. Puri (recorder), R. Merritt, A. Phillips
Regrets: K. Foley

1.1-1.4 Welcome, Conflict of Interest, Confidentiality, Code of Conduct

The Chair welcomed the Board and reminded Directors of Code of Conduct & Confidentiality.

The Land Acknowledgement video was shared.

1.5 Confirmation of Quorum and Approval of Agenda

Item 5.1 h – 2.14 Board Self Evaluation was pulled out of the consent agenda.

MOTION TO APPROVE THE AGENDA

1)	A. SIMARD	(2)	S. PIVKO	CARRIED
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2.0 Communication and Counsel

2.1 Client Feedback Survey

A. Phillips provided a summary of the results from SRCHC's annual client engagement survey, showcasing the positive client impact of the programs and services offered by SRCHC. Ann also shared with the Board opportunities for improvement identified by clients and the proposed strategies for addressing the feedback. The Board shared their appreciation for this work and congratulated the team on the results. The CEO thanked A. Phillips for her strong leadership and acknowledged the survey team for their work.

2.2 CEO Report

The CEO expanded on her written report:

- The CEO thanked R. Ho for representing the Board at SRCHC's Truth & Reconciliation event on September 25, noting that this was greatly appreciated by staff. The CEO encouraged Board participation in future community events to foster connections with clients and staff. The Board expressed interest in receiving event dates in advance to facilitate attendance.

- HHR Strategies
 - The National Day for Truth & Reconciliation on September 30th, 2025, was observed as a statutory holiday for the first time by SRCHC staff. The IDEAAs Action Group developed a list of resources intended to support staff who wish to learn more or participate in related initiatives across the city.
 - A potential long-term strategy to address CHC staffing challenges is to tailor student placements to fill future vacancies.
- Primary Care Expansion
 - SRCHC continues to develop a robust working relationship with SETFHT to support the additional primary care providers at Health Access Taylor Massey (HATM). A lot of the work on primary care expansion in East Toronto is modelled and based on the learnings of Health Access Thorncliffe Park and Health Access Taylor Massey.
 - SRCHC is working with its partners around the next call for primary care expansion in the Downtown East OHT and East OHT. Deadline for submission is November 14th. The CEO will provide updates as it evolves.
- Non-Insured Care
 - We have met with our hospital partners around non-insured care. Our agreements are not being honoured in many cases across the city.
 - Our non-insured resources are finite, and we continue to see pressures across the CHCs in Toronto when clients are trying to access non-insured care.

2.2 Board Retreat

The Board Retreat is scheduled for November. Jennifer Bowman has been hired to facilitate the retreat. The focus on Friday night will be conflict of interest and Board governance. The focus on Saturday will be the environmental scan and the launch of the strategic plan. The strategic planning consultants will attend on Saturday. The Board will receive the environmental scan in advance to prepare for the discussions.

Dinner will be served on Friday night. On Saturday, breakfast will take place from 8:30-9:00 am. The meeting will start sharply at 9:00 am, and finish at 1:00pm. Lunch will follow at 1:00pm. Details are still being finalized.

3.0 Committees & Workgroups

3.5 Alliance

E. Hill attended the Alliance's Orientation Meeting on October 9th, 2025 as the Alliance representative. Board members are encouraged to review the Alliance materials in the October Board package. The next two Alliance meetings are open to any Board members. E. Hill is not

able to attend. For Board members interested in attending, they are asked to email E. Hill. Registration details are in the October Board package.

3.7 Advocacy Workgroup

The Advocacy Work Group is scheduled to meet near the end of October.

The EDs and CEOs are meeting next week to think how best to bring our respective Board committees together to strategize about substance use care. The meeting will include SRCHC, Parkdale Queen West CHC, Casey House, and Regent Park.

E. Hill and Rebecca H. will draft a letter of support on behalf of the Board to send to Sandy Hill CHC, Parkdale Queen West CHC, and Sanctuary.

3.8 Strategic Planning

The Chair and CEO described the process of hiring the Potential Group as our consultants and briefed the Board on the consultant's approach to strategic planning. The Board Chair and CEO expressed their optimism and confidence in working with this team.

4.0 Committee Membership

The Board Chair shared the selection of Chairs for this year's committees and workgroups:

- R. John – Chair of Quality Improvement
- N. Hariharan- Chair of Audit
- R. Ho – Chair of Accreditation
- M. Cheng – Chair of Advocacy
- E. Hill – Chair of Nominations
- A. Hamidian- Chair of Strategic Planning

4.0 Financial and Funding Motions

MOTION TO APPROVE TOTAL BASE CHC FUNDING OF UP TO \$640,100; OF WHICH UP TO \$216,100 IS BASE FUNDING FOR WORKFORCE RECRUITMENT AND RETENTION ENHANCEMENT, AND UP TO \$424,000 IS BASE FUNDING FOR STABILIZATION OF EXISTING OPERATIONS OF COMMUNITY HEALTH CENTRES FOR THE FISCAL YEAR 2025-26

1) A. SIMARD

2) E. SPEICHER

CARRIED

MOTION TO APPROVE BASE FUNDING OF UP TO \$222,800 FOR IMPLEMENTATION OF YEAR 1 OF THE 2024-28 PHYSICIAN SERVICES AGREEMENT (PSA) INCREASES FOR THE FISCAL YEAR 2025-26

1) A. SIMARD 2) E. SPEICHER CARRIED

5.0 Consent Agenda

Agenda item 5.1 h – 2.14 Board Self Evaluation was pulled out of the consent agenda for further discussion. The Chair invited feedback on the idea of electronic evaluation as part of Board evaluation. After each Board meeting, Board members will be asked to complete a survey to provide their feedback on the meeting. The Board collectively agreed on utilizing surveys as a means for collecting Board feedback.

MOTION TO APPROVE CONSENT AGENDA

1) A. SIMARD 2) R. JOHN CARRIED

6.0 Community Feedback Report

R. Merritt shared the community feedback from the second quarter (Jul-Sept) of the 2025-26 fiscal year.

Community feedback will be shared quarterly. If there is anything urgent, the CEO will bring it up at the Board meeting as one-off items.

7.0 Meeting Feedback

The Chair reviewed meeting feedback from the September 18th, 2025 Board meeting. A new survey link was shared for the Board to provide feedback on this month's meeting.

8.0 Meeting Adjournment

MOTION TO ADJOURN MEETING AT 8:25 PM

1) S. Pivko 2) A. Hamidian CARRIED



Rebecca Ho, Chair



Matthew Cheng, Secretary