

SRCHC BOARD OF DIRECTORS' MEETING – MINUTES
Thursday, September 21, 2023

Present: B. Bereket, P. Berger, M. Cheng, A. Hamidian, N. Hariharan, E. Hill (Chair), R. Ho, A. Kajenthira, J. Quito, M. Wilson (Chair), K. Yee
Staff: K. Foley, J. Grgar (recorder), A. Phillips, S. Wiens
Regrets: J. Altenberg, Z. Malik, R. Pradhan

1.0 Welcome and Introductions, Confidentiality Reminder, and Conflict of Interest Declarations

The Chair welcomed all of the attendees and reminded participants to declare any conflicts of interest, and their responsibilities under the code of conduct and confidentiality agreements.

The Land Acknowledgement video played.

Attendees introduced themselves.

1.1 Confirmation of Quorum and Approval of Agenda

MOTION TO APPROVE THE AGENDA

(1) M. WILSON (2) K YEE-JOSHI CARRIED

1.2 Consent Agenda

1.3 Governance Policy Reviews – Consent Agenda

MOTION TO APPROVE GOVERNANCE POLICIES: 1.8 ADVOCACY, 1.8.1 AVOCACY DECISION-MAKING TOOL, AND 4.12 ASSET PROTECTION.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.4 Monitoring Reports – Consent Agenda

MOTION TO APPROVE MONITORING REPORTS: 4.3 COMPLIANCE WITH LEGISLATION, AND 4.11 OPERATING RESERVE FUND.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.5 Financials – Funding Motions

MOTION TO ACCEPT THE FOLLOWING FUNDS:

- **\$2, 000 FOR SENIORS FAIR – FALL PREVENTION AT HARMONY HALL, 2 GOWER ST. NOVEMBER 2, 2023; and \$2,000 FOR SENIORS FAIR – MENTAL WELL-BEING FOR**

BENGALI SENIORS AT CRESCENT TOWN ON MARCH 4, 2024 FROM THE OLDER ADULT CENTRES ASSOCIATION OF ONTARIO (OACAO)

- **\$848,079 (ANNUAL ALLOCATION) HEPATITUS C PROGRAM 2023-24 AND \$524,731 (ANNUAL ALLOCATION) FOR ACQUIRED IMMUNODEFICIENCY SYNDROME (AIDS) 2023-24 FROM THE MINISTRY OF HEALTH**
- **\$26,255 (ONE-TIME ADDITIONAL FUNDING) FOR SUBSTANCE USE AND ADDICTIONS PROGRAM (SUAP) DRUG PRO APPRENTICESHIP PROGRAM 2023-24 FROM HEALTH CANADA**
- **\$7,862 (INCREASE TO BASE FUNDING) IMPLEMENTATION OF THE 2021 PHYSICIAN SERVICES AGREEMENT 2023-24, A COMPENSATION INCREASE FOR YEAR 3 FROM ONTARIO HEALTH.**
- **\$10,385 (ONE-TIME FUNDING) INCREASE TO BASE FUNDING FOR COMMUNITY SERVICES 2023-24, SPECIFICALLY SENIOR ACTIVE LIVING CENTRE AND TRANSPORTATION SERVICES FROM ONTARIO HEALTH**
- **\$228,400 (BASE FUNDING) AND UP TO \$4,000 (ONE-TIME FUNDING) 2023-24 AND \$232,400 (BASE FUNDING) 2024-25 FOR THE EXPANSION OF MIDWIFERY CARE SERVICES FROM ONTARIO HEALTH**
- **\$60,800 (BASE ALLOCATION INCREASE) FOR MENTAL HEALTH AND ADDICTIONS SERVICE PROVIDER INCREASE TO EXISTING FUNDING FOR MENTAL HEALTH AND ADDICTIONS 2023-2024 FROM ONTARIO HEALTH**

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.6 Approve Minutes from the August 24, 2023 Board meeting

MOTION TO APPROVE THE DRAFT MINUTES FROM THE AUGUST 24, 2023 BOARD MEETING.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.7 Accept Draft June 20, 2023 AGM Minutes

MOTION TO ACCEPT THE DRAFT MINUTES JUNE 20, 2023 FROM THE AGM.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.8 Approve Draft June 20, 2023 Post AGM Minutes

MOTION TO APPROVE THE DRAFT MINUTES FROM THE JUNE 20, 2023 POST AGM MEETING.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

1.9 Approve Board Work Plan 2023-2024

MOTION TO APPROVE THE BOARD WORK PLAN 2023-2024

(1) A. HAMIDIAN (2) J. QUITO CARRIED

2.0 Consent Agenda

MOTION TO APPROVE CONSENT AGENDA

(1) A. HAMIDIAN (2) J. QUITO CARRIED

3.0 SRCHC Annual Client Engagement Survey

Ann Phillips, Director – Community Health & Chronic Disease made the presentation supplied in the Board package providing an overview of the survey process, respondents, and the results of the Annual Client Engagement Survey.

The Director advised that a sense of community belonging may have been slightly higher last year, but she would have to check last year’s survey.

Kathleen Foley, Director QI and Evaluation advised, that the ability to compare benchmark data collection across the Ontario CHCs needs to be re-established for:

- of the clients definitely or probably would recommend our services to their family or friends
- of the clients think the overall care and service they received at SRCHC is excellent or very good
- of the clients are very satisfied or satisfied with our response or support during the pandemic

Requests for additional programs and services varies by SRCHC location. For the location at Harmony Hall, 2 Gower Street, the request for more free trips off site is made each year for seniors programming. These trips enjoyable but costly and require funding and staff time to organize and supervise.

Staff will receive the feedback from the survey at the All Staff Meeting September 29, 2023, and more specific feedback to each of their teams.

The Chair asked that staff be informed of how impressed the Board is with the results of the survey, especially with respect to their evaluation of staff.

4.0 CEO Communication & Counsel

The VP Strategy & Systems presented the written report that was included in the Board Package.

A federal Compliance Verification review took place on Tuesday, September 19, 2023 to ensure that the consumption treatment services at 955 Queen Street East are in compliance with the federal exemption. This was an all-day review that was detailed and extensive including a number of confidential documents and a physical review of the location. The results are sent

directly to the Federal Exemption Office and SRCHC does not receive a copy of the report. Additional documents have been supplied to the auditors following their site visit.

The VP discussed the OHT non-insured committee. The support and coverage for non-insured patients at hospitals has stopped following the pandemic and CHCs are now responsible for non-insured costs again. Many CHCs in the Toronto area are anticipating being over budget for non-insured costs and Ontario Health (OH) has asked to be notified as soon as possible by CHCs who expect to be exceed their budget. At this time, SRCHC is not anticipating a deficit for uninsured patients, but costs have increased for SRCHC for its uninsured patients year-to-date more than they have in previous years. SRCHC is not aware of other Ontario Health Teams (OHTs) that have setup a table for non-insured. The Senior Leadership Team can check with the table lead and liaise the Alliance to determine what is happening across the province.

Senior Leadership would check with the Exemption Office to determine if SRCHC could receive a copy of the report.

A third-year and final physician funding increase was received from OH through their negotiations with Ontario Medical Association (OMA).

a) Discussion of Substance Use & Mental Health (SUMH) Overview

The Board had asked for more details on all of the SUMH programs and that document was included in the Board package. Board Directors were advised to contact the VP with any specific questions or concerns.

b) Public Progress Final Report

The Board received a copy of the final report from Public Progress and it is posted on the Community Engagement page of SRCHC's website. It was also distributed to one-hundred and sixty (160) individuals who expressed an interest in follow up communications with SRCHC.

A report prepared by Peter Tabuns' office was circulated to community members as a result of questions coming into his office regarding consumption treatment services. A copy was included for the board package for directors' reference and the document is accurate.

5.0 Monitoring Reports not in Consent Agenda

a) 4.10 Financial Condition

Monitoring Report 4.10 Financial Condition, the related balance sheet, and financial statement were included in the Board package. The VP Strategy and Systems reviewed the actuals to budgets and variances. The Board did not have any questions for the VP Strategy and Systems.

MOTION TO APPROVE THE Q1 MONITORING REPORT AND VARIANCES REFLECTED IN THE 4.10 FINANCIAL CONDITION

(1) A. HAMIDIAN (2) K. YEE JOSHI CARRIED

6.0 a) Membership

There are currently fifty-four (54) SRCHC Members whose membership is set to expire September 30, 2023. After consulting with legal council regarding the Centre's governance, the VP, Strategy and Systems recommended that the Board extend those memberships until August 31, 2024 through a motion.

MOTION TO EXTEND THE EXPIRY DATE OF THE CURRENT SRCHC MEMBERSHIPS TO AUGUST 31, 2024.

(1) P. BERGER (2) A. HAMIDIAN CARRIED

b) Compliance with ONCA

The Ontario's *Not-for-Profit Corporations Act, 2010* (ONCA) came into effect two years ago. Not-for-profit organizations have until October 2024 to become compliant. SRCHC is currently not in compliance with ONCA. Consequently, the Board needs to strike a governance committee to review the Centre's bylaws and work in coordination with legal counsel to ensure compliance with the new legislation.

MOTION THAT SRCHC'S BYLAWS BE AMENDED TO COMPLY WITH ONCA.

(1) A. HAMIDIAN (2) J. QUITO CARRIED

c) In Camera Session

MOTION TO GO IN CAMERA AT 7:21 PM

(1) A. HAMIDIAN (2) R. HO CARRIED

MOTION TO COME OUT OF IN CAMERA AT 8:20 PM

(1) A. HAMIDIAN (2) P. BERGER CARRIED

7.0 Annual General Meeting Debrief

The VP reported that people enjoyed the in-person AGM. It was a bit challenging with ongoing renovations at the same time.

8.0 Review of Committees and Work Groups

The Chair reviewed the committees and work groups and the related chart included in the board package. The Chair asked Directors to consider which committees they would like to join by emailing the Chair over the next two weeks, or if they have any questions about the Committees or Groups.

9.0 Standing Committees of the Board

There were no reports.

10. Work Groups and AOHC Alliance

a) Alliance (G2G).

There was no report.

b) Anti-Black Racism

There was no report.

c) Community Safety Response Group

d) Safer Community Committee

11. Community Feedback

The VP advised that SRCHC is continuing to track and respond to all community feedback.

12. Approve Draft August 24, 2023 In Camera Minutes

The minutes were screenshared for review.

MOTION TO APPROVE THE DRAFT IN CAMERA MINUTES FROM THE AUGUST 24, 2023 BOARD MEETING

(1) A. HAMIDIAN (2) J. QUITO CARRIED

13. Meeting Feedback

Directors expressed gratitude to Leadership and staff for the informative board package, client survey, and presentation of information. The Chair was commended for her work in chairing the meeting. Directors working on the additional work groups and committees were thanked. The Senior Leadership Team thanked the Board for their work and support as Directors, parents and community members.

14. Motions to go in and out of camera and adjournment

MOTION TO GO IN CAMERA AT 8:30 PM

(1) A. HAMIDIAN (2) M. WILSON CARRIED

MOTION TO COME OUT OF IN CAMERA AT 9:00 PM

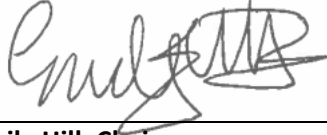
(1) P. BERGER (2) A. HAMIDIAN CARRIED

MOTION TO ADJOURN THE BOARD MEETING AT PM

(1) P. BERGER

(2) A. HAMIDIAN

CARRIED



Emily Hill, Chair



Arman Hamidian, Secretary



Emily Hill, Chair



Arman Hamidian, Secretary