

South Riverdale Community Health Centre

Board Meeting

August 20, 2023

Present: Emily Hill (Chair), Rebecca Ho, Jen Quito, Aparna Kajenthira, Mike Wilson, Kristen Yee Joshi, Philip Berger, Arman Hamidian (recorder), Nisha Hariharan, Rishma Pradhan

Regrets: Matthew Cheng, Bella Bereket

Staff: Jason Altenberg, Shannon Wiens

1. Confirmation of Quorum and Declaration of Conflict of Interest

No conflicts to declare

2. Approval of Agenda

MOTION TO APPROVE THE AGENDA

(1) R. HO

(2) P. BERGER

CARRIED

3. Communication & Counsel

The CEO & VP, Strategy & Systems provided updates to the Board.

Over the past week, An SRCHC employee was arrested in relation to the July 7th incident. This employee had been put on leave a week prior to the arrest for unrelated reasons. CUPE is engaged as the employee is a bargaining unit member. The Centre is actively bringing in additional supports for staff given this news. Given this recent development, CEO & VP Strategy & Systems provided updates to all partners and key stakeholders.

SRCHC has been in touch with Ontario Health regarding funding and a critical incident review. The CEO spoke to the Deputy Minister of MOH to discuss the need for an independent 3rd party review of CTS and a 3-fold focus on Security, HR, and Operations.

The VP Strategy & Systems informed the Board of our liability insurance for Directors and Officers, via HIROC. The Policy details will be shared with the Board before the next meeting.

There was concern in the neighborhood due to an initiative encouraging harm reduction clients to return used needles for a chocolate bar. This initiative was meant for clients only and was not to be posted in in a public-facing space. The information was removed instantly and SRCHC issued a statement apologizing - *"Our harm reduction team has been encouraging clients to return used needles to the Centre as a safety measure," said Jason Altenberg, CEO of the South*

Riverdale Community Health Centre. "In an exuberance to get used needles off the street one of our staff posted a sign that was never meant for the public. In no way, shape, or form was that communication meant for children. We apologize for any miscommunication". Moving forward, all posters and flyers will be vetted through communication ensure clarity of the message.

The Centre will continue to monitor client traffic, and the impacts on clients accessing services. We are also getting reports of more drug use in the surrounding neighborhood and areas further from the Centre.

Board Directors and SRCHC Staff did not attend the most recent resident-led meeting, however, written updates on community engagement, security, and communications were provided to the group.

4. Planning agenda for August 24th Board meeting and information required to facilitate decision-making

Public Progress will provide a preliminary report on community engagement efforts since the July 7th shooting at one of our upcoming meetings. The Centre is hoping to get clarification from MOH on the independent 3rd party review by the next Board Meeting. The Board plans to review governance vs operational roles, with a focus on Board roles & responsibilities as well as when Board involvement is necessary. The Board requested that there be a discussion at that next meeting regarding risks that each governor needs to be aware of and be mindful of in their decision making.

The Executive team will reflect this discussion in the agenda for the Board meeting on August 24th.

5. Meeting Adjournment

MOTION TO ADJOURN AT 4:57PM

(1) A. HAMIDIAN

(2) R. HO

CARRIED



Emily Hill, Chair



Arman Hamidian, Secretary