

SRCHC BOARD OF DIRECTORS' MEETING – MINUTES

Thursday, December 15, 2022

Present: B. Bereket, M. Cheng S. Darling, E. Hill, R. Ho, A. Kajenthira R. Pradhan, M. Wilson (Chair), K. Yee

Staff: J. Altenberg, G. Grgar (recorder), Z. Malik (recorder), S. Wiens

Guests: J. Broad, L. Palmer, R. Thomas

Regrets: A. Hamidian, K. Nahkuda, J. Quito

1.0 Welcome, Conflict of Interest, Confidentiality, Code of Conduct

1.1 Confirmation of Quorum and Approval of Agenda

MOTION TO APPROVE THE AGENDA

(1) A. KAJENTHIRA (2) R. HO CARRIED

1.2 Consent Agenda

1.3 Governance Policy Reviews on Consent Agenda

MOTION TO APPROVE GOVERNANCE POLICIES: 2.12 CATCHMENT FOR THE PURPOSE OF MEMBERSHIP; 4.2 GENERAL EXECUTIVE CONSTRAINT; 4.5 STAFF AND VOLUNTEER TREATMENT; 4.7 PRIVACY MONITORING REPORT; 4.8 COMPENSATION;

(1) E. HILL (2) K. YEE CARRIED

1.4 Monitoring Reports – Consent Agenda

MOTION TO APPROVE MONITORING REPORTS: 2.5 COMMITTEES, 2.5.1 APPENDIX I – CODE OF CONDUCT, 2.5.2 APPENDIX II – CONFIDENTIALITY, 2.8 BOARD ORIENTATION, 2.8.1 APPENDIX I: BOARD BUDDIES – ROLES & RESPONSIBILITIES, 4.6 OCCUPATIONAL HEALTH & SAFETY, 4.13 SPECIAL PURPOSE FUND, 4.14 PROTECTING AGAINST RISK TO CLIENTS.

(1) E. HILL (2) K. YEE CARRIED

Leadership advised that there will be new procedures regarding the fire drills and evacuations. A fire drill and evacuation will be conducted early in 2023.

1.5 Approve Membership Applications

There were no new membership applications this month.

1.6 Approve Minutes from November 17, 2022 Board Meeting

MOTION TO APPROVE THE DRAFT MINUTES FROM THE November 17, 2022 BOARD MEETING

(1) E. HILL (2) K. YEE CARRIED

2.0 Consent Agenda

MOTION TO APPROVE CONSENT AGENDA

(1) E. HILL (2) K. YEE CARRIED

3.0 COUNTERfit Harm Reduction Program presentation

Leah Palmer (Director Substance Use and Mental Health), Jennifer Broad (Program Manager, Harm Reduction and Hepatitis C), and Rhiannon Thomas (Program Coordinator COUNTERfit) presented an overview of the program entitled *A History of SRCHC's COUNTERfit Harm Reduction Program*. They discussed the legacy of Raffi Balian: his impact on harm reduction within our organization, provincially, nationally and internationally and how as an individual he was able to change the community's perception of people who use drugs and the advocate for harm reduction programs as a key component of the health care system. They presented the history of the SRCHC harm reduction program; the harm reduction services provided to the community and how they've changed over time; how the program helps fulfill community needs; the barriers people who use substances face; the research the program supports; and the evidence-based practices the program employs.

Presenters advised that they would like to see removal of barriers and limits placed on harm reduction programs and the people who use those programs; continued advocacy for decriminalization of substance use; improvements for housing and basic income for everyone; and continued research that helps to build capacity to address the needs of the community.

There is continued need for advocacy and some of the current challenges for people who are marginalized or criminalized because of their drug use and often their financial status include: the increasingly toxic drug supply; changes of injection practices by substance users due to the efficacy of the drug supply; the significant impact of fentanyl on the opioid crisis; and the lack of equitably available shelter, housing and basic financial supports to people who use drugs.

Presenters discussed the significant vetting and evaluation process that SRCHC uses before participating in research and how relationships with research groups and researchers have developed with the Centre. It is imperative that people who use drugs are protected from any further harm as a result of research and that those involved in projects are properly compensated for their work and knowledge. The relationship with researchers requires an ongoing dialogue and partnership with the community.

The Board thanked the staff team for their continued commitment and outstanding work.

4.0 1.3 PLANNING: STRATEGIC, OPERATING AND QUALITY IMPROVEMENT – OPERATIONAL MONITORING,

The Vice-President of Strategy and Systems presented the operational monitoring report 1.3 Planning: Strategic, Operating and Quality Improvement in the presentation titled *Operational Monitoring Report FY 22/23 Q2 and Risk Management Framework*. She explained the framework used by the Centre to monitor our objectives that demonstrate progress towards our Strategic Plan and mitigate risk. SRCHC's risk management framework was reviewed and the current report of our risk mitigation map was discussed.

The Operational Monitoring Report Q2 was described in the context of the fiscal year's planning cycle, the purpose of the evaluation framework and the key performance indicators employed and what they mean. The appendices in the report were reviewed with the Board. The benefits and challenges of targets were discussed and how SAMI - Standardized ACG (Adjusted Clinical Group) Morbidity Index - relates to those targets.

The specific measurements in achieving performance targets and how they relate to the colour indicators was reviewed.

MOTION TO APPROVE MONITORING REPORT 1.3 PLANNING: STRATEGIC, OPERATING, AND QUALITY IMPROVEMENT (OPERATIONAL MONITORING REPORT)

(1) R. PRADHAN (2) R. HO CARRIED

5.0 CEO Communication and Counsel

The CEO highlighted system updates in his report. Ontario Health had an announcement on November 30, 2022 and there was a briefing report shared with the Board package additions December 15, 2022. The provincial government is confirming that OHTs are the vehicle for healthcare evolution. There will be a need for OHTs to incorporate as nonprofits, but there is not much detail at this time regarding governance. There were some specifics provided regarding the decision-making group membership. Specifically, OHTs must include community, mental health, and addictions. Further, physicians, patients, families, and caregivers need to be included as decision-making partners. There will be more standardization around primary care physicians and their participation. They've announced the first implementation for chronic disease pathways: chronic heart failure, diabetes and within diabetes limb preservation, chronic obstructive pulmonary disease (COPD), and stroke. There will be initiatives required for these pathways within OHTs. OHTs will be consistent in their public-facing communication. OHTs will be required to identify an operational support provider, but doesn't confer additional decision-making power to the support provider.

SRCHC is an anchor partner at East Toronto Health Partners (ETHP) and we have a joint venture agreement with ETHP. A newly incorporated OHT will have its own governance body and membership model to drive the OHT work. The CHC Network has discussed setting up a group of facilitated CHC governor-to-governor sessions and to discuss collective goals and other items to potentially support the board. The government has confirmed that it will not force mergers allowing organizations to remain independent, but they will be allowed for those OHTs who want to merge.

It is unfortunate the Partners for Health was dissolved a few years ago, given the relationships that were developed over time.

Potential funding changes in Ontario were discussed, including physician compensation, various forms of compensation across the sector. SRCHC is working on this item.

6.0 Monitoring Reports not in Consent agenda:

(a) Financial Report (CAPS) Motion

The Vice-President, Strategy and Systems discussed the Community Annual Planning Submission (CAPS) for the fiscal year 2023-2024 which outlines SRCHC's organizational budget. Information reflecting the past five years of real expenditures was used in developing the budget and targets. The budget reviewed the budget submission and discussed the targets in relation to the budget allocations.

MOTION TO APPROVE COMMUNITY ANNUAL PLANNING SUBMISSION (CAPS) FOR THE FISCAL YEAR 2023 -2024

(1) K. YEE (2) R. HO CARRIED

7.0 Organizational Policies for review

a) Section 1: Who We Are

VP reviewed the key changes to the organizational policies -changes that reflect the new strategic planning and proposed amendments to priority population definitions. All Board members had reviewed the changes provided in advance in their Board Package.

MOTION TO APPROVE AMENDMENTS TO THE ORGANIZATIONAL POLICIES SECTION 1: WHO WE ARE

(1) R. PRADHAN (2) E. HILL CARRIED

b) Section 2: How We Work

This section had minor changes to ensure alignment with the board governance policy manual in its wording from the Human Rights Code.

MOTION TO APPROVE ORGANIZATIONAL POLICIES SECTION 2: HOW WE WORK

(1) A. KAJENTHIRA (2) R. HO CARRIED

b) Accreditation

K. Yee advised that the group brainstormed themes for the accreditation: staying the course during the pandemic and celebrating the ability to respond and hold to SRCHC Mission and mandate

10. Date of March meeting and Accreditation Practice Session for March

ACTION ITEM: EAs TO POLL THE BOARD OF DIRECTORS TO DETERMINE IF MORE DIRECTORS ARE ABLE TO PARTICIPATE MARCH 9 OR MARCH 16, 2023.

11. Community Feedback

The CEO met with the client who complained regarding the medallion in the artwork displayed in the 955 Queen Street East lobby on the first floor. He didn't think the police should be blamed for over-policing. The CEO explained that the wording on the medallion was specifically included by the artist, Kent Monkman, to elicit dialogue. Further dialogue will continue with the client and he advised that he hoped SRCHC would continue to display artwork in its lobby in the future.

12. Meeting Feedback

Board Directors discussed their appreciation of the presentation by staff on harm reduction. Attendees discussed how the meeting demonstrated disruption and compassionate leadership. Leadership reminisced about Raffi Balian and his impact on harm reduction at SRCHC.

The CEO invited Board Directors to attend the staff appreciation event scheduled for Wednesday, January 25, 2023 at the ROM from 8:30 AM to 1:00 PM. There will be refreshments and two hours to view the Kent Monkman Indigenous art exhibit.

ACTION ITEM: EAs TO FORWARD THE STAFF APPRECIATION OUTLOOK INVITATION TO BOARD DIRECTORS.

13. Motion to adjourn the meeting

MOTION TO ADJOURN THE DECEMBER 15, 2022 BOARD MEETING AT 8:40 PM

(1) K YEE

(2) A KAJENTHIRA

CARRIED



Mike Wilson, Chair



Rebecca Ho, Secretary